

Welcome Back Families,

We at United Sports Academy are thrilled to welcome you back for another fun filled season!!

As we begin our 2021-2022 Season, we would just like to send a few reminders:

DUNMORE PARKING

When arriving at USA please enter from the Monahan Ave side of our parking lot and exit through the Reeves St side. If dropping off, you may do so at the front door. If you choose to stay, please park accordingly in one of the available spaces. If parking along the side of the building, please park perpendicular, NOT parallel. For the safety of our families, the front lot (Reeves St side/front of building) is reserved for Staff Parking this season in effort to limit traffic from the front of our building as this is the location of the dismissal door.

SCRANTON PARKING

Please remember that the parking lot behind the building is for STAFF ONLY. If you block the entryway of the parking, our coaches will not be able to park and make it to their class on time. Please be courteous and respectful to our staff. There is street parking available as well as parking at the church behind our building.

SPECTATOR VIEWING - DUNMORE

Our lobby is currently open so you are welcome to stay and observe your child's class, HOWEVER, we must insist ONLY ONE spectator per athlete for the safety of all. We do ask that out of respect and safety for all families, that you **DO NOT** take pictures and/or videos.

SPECTATOR VIEWING - SCRANTON

Our parent viewing area is open so you are able to remain in the building but should you leave please keep in mind the door will be locked and you will be unable to reenter. Only staff members are permitted to grant entrance to the building. Guests should never open the door to let someone in once it is locked.

ONLY COACHES AND STUDENTS are permitted in the main gym. Guests should remain in the upstairs viewing area.

ATHLETE INSTRUCTIONS - DUNMORE

Once inside, your child will place his/her belongings in the cubbies provided. Please make sure your athlete is in proper workout apparel, barefoot, no jewelry/watches and any long hair should be safely pulled back/up. We also suggest having water in a refillable bottle. Our staff will bring the students into the main gym through the blue door and when class is over, they will come out through the red door. We ask that parents keep both doorways clear and remind you ONLY COACHES and STUDENTS are permitted inside the main gym. Spectators must remain in the lobby at all times.

ATHLETE INSTRUCTIONS – SCRANTON

Please make sure you are arriving on time for class. The front door will be open 10 minutes prior to the start of class and will be locked 10 minutes after the listed start time.

We ask that all athletes are prepared for class by being in proper workout apparel, grippy socks, no jewelry/watches and any long hair should be pulled back/up. We strongly recommend athletes also have a water in a refillable bottle.

At the conclusion of class athletes will be dismissed from the USA door to the right. Parents and/or guardians will meet their athletes on the front sidewalk. Please make sure to be on time for pick up. Once the next class begins all students uncollected will return inside the gym where they will be seated and remain until next dismissal.

CONTACT US

If you have any questions or concerns while at USA please reach out to one of our staff members either before or after your child's class as they will be more than happy to assist you if possible. For any scheduling or financial questions/concerns please call (570) 963-5477, email usacademy06@yahoo.com (Dunmore) or usacademyTT@gmail.com (Scranton), and/or log into your parent portal.

We cannot thank you enough for your continued support and dedication to United Sports Academy. It is our mission to provide not just your child but your entire family with the most positive gymnastics experience.

Here's wishing everyone a magical and successful season.

Respectfully,

Coach Brad
United Sports Academy
Class Program Manager

OFFICE REMINDERS!

On behalf of everyone at United Sports Academy, we would like to welcome you and express our sincerest gratitude that you have selected us as your child's physical development center this season!

Some of you have been with us for many years, while others might just be trying out a class for the very first time. We are so honored and excited to welcome boys and girls of all ages and abilities, from beginner to advanced, ages 15 months through 17 years! With two locations and a third on the way, we are confident that we have the right class for every age, interest and ability!

United Sports Academy's mission is to provide young people in our community with the finest gymnastics, tumbling and ninja experience and serve as the premier talent development center in the area. We are committed to enlightening the future generation with the importance of regular exercise and the impact it has on self-confidence, character, goal setting and overall well-being.

The philosophy of United Sports Academy is unique in one single aspect. Although we provide Olympic level training, we believe gymnastics is only a part in the development of a child's whole being. Through the training of physical strength, we foster self-discipline, respect, self-confidence and encourage our students to excel in all areas of their lives!

We promise to do everything in our powers to provide you with the cleanest and safest environment, best training and greatest overall experience in the area!

With that said, here are a few office reminders to keep in mind this season.

LIVE STREAMING

In an effort to keep everyone safe and comfortable, in addition to having seats available in our lobby, we also offer live streaming! You can watch your child's entire practice straight from your phone or tablet! This is a password protected site and only current members will have access.

FIRST DAY OF CLASSES

GET READY! CLASSES BEGIN MONDAY, AUGUST 30!

TRIAL CLASSES

If you're currently enrolled in a TRIAL CLASS, please remember to **notify us no later than 24 hours after your trial** and let us know if you'd like to enroll for class! Once the 24 hours are up, your name will be removed from the list, and the next person on our waitlist will be notified of a class opening. Once the spot is offered to the next person on the waitlist, it will no longer be available to you.

WAIT LIST

If you put in a request to be added to our waitlist and received an email stating that your waitlist request has been approved, this just means that you completed your request. Unfortunately, the class is still not available but rest assured, we are doing all that we can in order to open more classes and get you started as soon as possible!

Once your child's name is the next on the list, we will try to reach you via phone and/or email. You'll have 24 hours to respond and let us know if you're still interested in the class before we move on to the next child on the wait list. You can always call us with questions regarding your status.

SCHEDULED CLOSURES

Here is a list of our scheduled closures. Please keep in mind that those classes are already accounted in your monthly tuition as some months have 5 weeks and other only 3 due to closures. You will NOT receive a make-up class for a scheduled closure, unless otherwise specified.

- **LABOR DAY – MONDAY, SEPTEMBER 6**
- **THANKSGIVING BREAK – THURSDAY, NOVEMBER 25 & FRIDAY, NOVEMBER 26**
- **CHRISTMAS BREAK – CLOSED FRIDAY DECEMBER 24 – SUNDAY, JANUARY 2**
- **MARTIN LUTHER KING JR – MONDAY, JANUARY 17**
- **EASTER BREAK – FRIDAY, APRIL 15 – SUNDAY, APRIL 17**
- **MEMORIAL DAY – MONDAY, MAY 30**

CLOSURES DUE TO WEATHER

If we need to close the gym due to weather or any other unforeseeable emergencies, we will notify our families via remind app, email, Facebook and Instagram as well as update our phone answering machine. We encourage everyone to follow us on either of our platforms so you can ensure you receive all important information as soon as possible! A make-up token will be issued if we close due to weather.

PLEASE NOTE

If you opted to “**unsubscribe**” from our emails, any emails we send you pertaining to class changes and closures will be blocked. You will not be able to receive them until you subscribe back to our email blasts.

For your convenience, we also use the remind app! You can receive all important updates directly on your phone! Simply download the app and add us

@usagym for Dunmore Gym **@tumble25** for Scranton Gym **@usa-pre-k** for preschool

FACEBOOK: **United Sports Academy** (Dunmore) | **United Sports Academy Trampoline & Tumbling** (Scranton)

INSTAGRAM: **united_sports_academy_gym** (Dunmore) | **usacademytt** (Scranton)

***NEW* TEXTING:** If you have a quick question and would prefer to send us a text message instead, the gym can be reached at **570-687-7004**

MAKE-UP POLICY

If you miss a class, you may receive up to one make-up pre month. Here is a list of our make-up policies for students ages 5+. Please reference to our Q&A found on website for a full list of our policies:

<https://unitedsportsacademygym.com/faqs/>

- 1 Make-up will be allowed per month
- Make-up classes expire after 30 days.
- You must schedule your makeup within that time frame, or you lose your make-up.
- No make-up will be re-issued once they expire
- No make-up will be re-issued once redeemed, even if you don't attend your make-up class.
- Make-up classes **cannot** be redeemed at Open Gym
- If you plan on going away for more than one week, you must notify the office and make arrangements with us prior to leaving.

BILLING

Tuition is billed monthly unless you chose to pay for the entire year in full. United Sports Academy automatically debits from a checking, savings, credit, or debit card for your convenience the first of every month.

We do have open enrollment which means you can start and stop at any time. Please reference back to our website's FAQ page for more information.

DROPPING

If you decide you no longer wish to continue taking classes, we ask that you put in a request to drop 3 business day before the 1st of the month so that there will be no drop fee or penalty.

If you drop on the 1st-7th of the month, a \$15 processing fee will be added to your account, and you will receive the remaining balance of your tuition.

If you drop after the 7th, there will be **no refund**, but you can continue to come to your class until the end of the month. You will not get charged for the following month.

If you do not notify us that you no longer wish to continue, you will **continue** to get charged for tuition and the same drop policies apply. Please remember that we have a waitlist and there are other kids waiting to get into our program, so by not notifying the office of your drop, you're preventing other students from taking your child's spot and attending our facility. No refunds will be made for the month if you simply stopped attending.

END OF SEASON

The last day of classes is June 25, 2022! At this time, your child will be invited to participate in our end of the year celebration – THE SHOWCASE OF CHAMPIONS!

This will be an opportunity for your child to showcase all of the wonderful skills they've been working on throughout the year and be rewarded with a medal of completion!

The showcase of champions concludes our season which means that your child's enrollment will automatically be dropped! No need to do anything else!

REMEMBER! We do offer summer classes and summer camps so if you wish to continue throughout the summer, you may do so! We will notify you when our summer schedule is open, and you can log in to your parent portal to register for classes at that time!

OPEN GYM SCHEDULE

We offer open gym for members and siblings **only**. This is a great opportunity for students to get more gym time to practice skills they've already learned or to just have fun with their gym friends and siblings! We offer two hours of supervised gym time every week, however, our locations are always changing so make sure you save the calendar or follow us on social media for the full list!

Open gym is \$20 per child and you must register online no later than 6pm Friday evening in order to be added to the roster. You can register online or call the office during our office hours at 570-963-5477.

Remember, this is just supervised gym time! Our coaches cannot spot or train during this time, only supervise to make sure everything is done safely. It is up to the student to decide what they want to work on.

OPEN GYM SCHEDULE

DUNMORE SATURDAYS 6-8

Sept. 4, 18
Oct. 2, 16
Nov. 6, 20
Dec. 4, 18
Jan. 8, 22
Feb. 5, 19
Mar. 5, 19
Apr. 2
May 7, 21

SCRANTON FRIDAYS 7-9

Sep. 10, 24
Oct. 8, 22
Nov. 12
Dec 10
Jan. 28
Feb. 11, 25
Mar. 11, 25
Apr. 8, 22
May 13, 27

COVID PROCEDURES

Please read over the attached COVID PROTOCOLS sheet for our most up-to-date COVID information.

Thank you so much and we look forward to having you for the 2021-2022 Season!!

Sincerely,

United Sports Academy
Office Staff